

Trend of monthly disposal of complaints:

| Sr. No | Month | Carried forward from previous month | Received | Resolved | Pending |
|--------|------------------|-------------------------------------|----------|----------|---------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1. | December, 2021 | 0 | 0 | 0 | 0 |
| 2. | January, 2022 | 0 | 0 | 0 | 0 |
| 3. | February, 2022 | 0 | 0 | 0 | 0 |
| 4. | March, 2022 | 0 | 0 | 0 | 0 |
| 5. | April, 2022 | 0 | 0 | 0 | 0 |
| 6. | May, 2022 | 0 | 0 | 0 | 0 |
| 7. | June, 2022 | 0 | 0 | 0 | 0 |
| 8. | July, 2022 | 0 | 0 | 0 | 0 |
| 9. | August, 2022 | 0 | 0 | 0 | 0 |
| 10. | September, 2022 | 0 | 0 | 0 | 0 |
| 11. | October, 2022 | 0 | 0 | 0 | 0 |
| 12. | November 2022 | 0 | 0 | 0 | 0 |
| 13. | December, 2022 | 0 | 0 | 0 | 0 |
| 14. | January , 2023 | 0 | 0 | 0 | 0 |
| 15. | February, 2023 | 0 | 0 | 0 | 0 |
| 16. | March , 2023 | 0 | 0 | 0 | 0 |
| 17. | April , 2023 | 0 | 0 | 0 | 0 |
| 18. | May , 2023 | 0 | 0 | 0 | 0 |
| 19. | June , 2023 | 0 | 0 | 0 | 0 |
| 20. | July , 2023 | 0 | 0 | 0 | 0 |
| 21. | August , 2023 | 0 | 0 | 0 | 0 |
| 22. | September , 2023 | 0 | 0 | 0 | 0 |
| 23. | October , 2023 | 0 | 0 | 0 | 0 |
| 24. | November , 2023 | 0 | 0 | 0 | 0 |
| 25. | December , 2023 | 0 | 0 | 0 | 0 |
| 26. | January , 2024 | 0 | 0 | 0 | 0 |
| 27. | February , 2024 | 0 | 0 | 0 | 0 |
| 28. | March , 2024 | 0 | 0 | 0 | 0 |
| 29. | April , 2024 | 0 | 0 | 0 | 0 |

Trend of annual disposal of complaints:

| Sr. No | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|--------|---------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1. | 2017-18 | 0 | 0 | 0 | 0 |
| 2. | 2018-19 | 0 | 0 | 0 | 0 |
| 3. | 2019-20 | 0 | 0 | 0 | 0 |
| 4. | 2020-21 | 0 | 0 | 0 | 0 |
| 5. | 2021-22 | 0 | 0 | 0 | 0 |

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|-----------|---------|---|---|---|---|
| 6. | 2022-23 | 0 | 0 | 0 | 0 |
| 7. | 2023-24 | 0 | 0 | 0 | 0 |