Dormant (In Active) Account Policy

In order to protect the account of customer, we will deactivate the trading accounts, which are identified as "Dormant". Dormant account will be those accounts where more than one year has elapsed from last trade date. Clients will be informed about deactivation of the account. Once the account is deactivated, the customer will not be able to place any orders in any trade segments. Client can get his account reactivated by following any of the below process after due authentication;

- (1) Call our Risk/Admin Manager
- (2) Write an email to us from registered email id
- (3) Submit us the physical letter of request for reactivation at our Head Office